



2025 Year in Review

Stoughton Utilities is proud to be Stoughton's locally owned, not-for-profit electric, water, and wastewater utility. As a community-owned utility, our customers and community are our top priority.

In 2025, Stoughton Utilities celebrated 139 years of service to our community. Each year, Stoughton Utilities strives to make a positive impact in the community through funding towards economic development and contributions to local charities and educational programs.

This past year also marked the beginning of an exciting new chapter as we started work on the design of a new utility operations facility! The construction of a new operations facility will provide the utility with the necessary space to accommodate future demands as the city grows.

If you would like more information about the topics included in this report, please visit stoughtonutilities.com, email customerservice@stoughtonutilities.com, or contact us by phone at (608) 873-3379.

2025 Statistics

66

miles of sewer main

77

miles of water main

837

miles of electric cable

14,994

electric and water meters read each month

\$960,107

Paid to the City of Stoughton in lieu of taxes

149,568,847

kWh of electricity purchased



Pictured: Journeyman Lineman Andy R. accepts an Excellence in Linework award at the MEUW Annual Conference.



Pictured: Assistant Utilities Director Brian H. accepts an individual achievement award at the WPPI Annual Meeting.

Awards & Recognition

Reliable Public Power Provider (RP3)
American Public Power Association

2024 Electric Reliability
American Public Power Association

Safety Award of Excellence
American Public Power Association

Safety Achievement Award
Municipal Electric Utilities of Wisconsin

Smart Energy Provider
American Public Power Association

Public Power Customer Satisfaction Award
American Public Power Association



Events

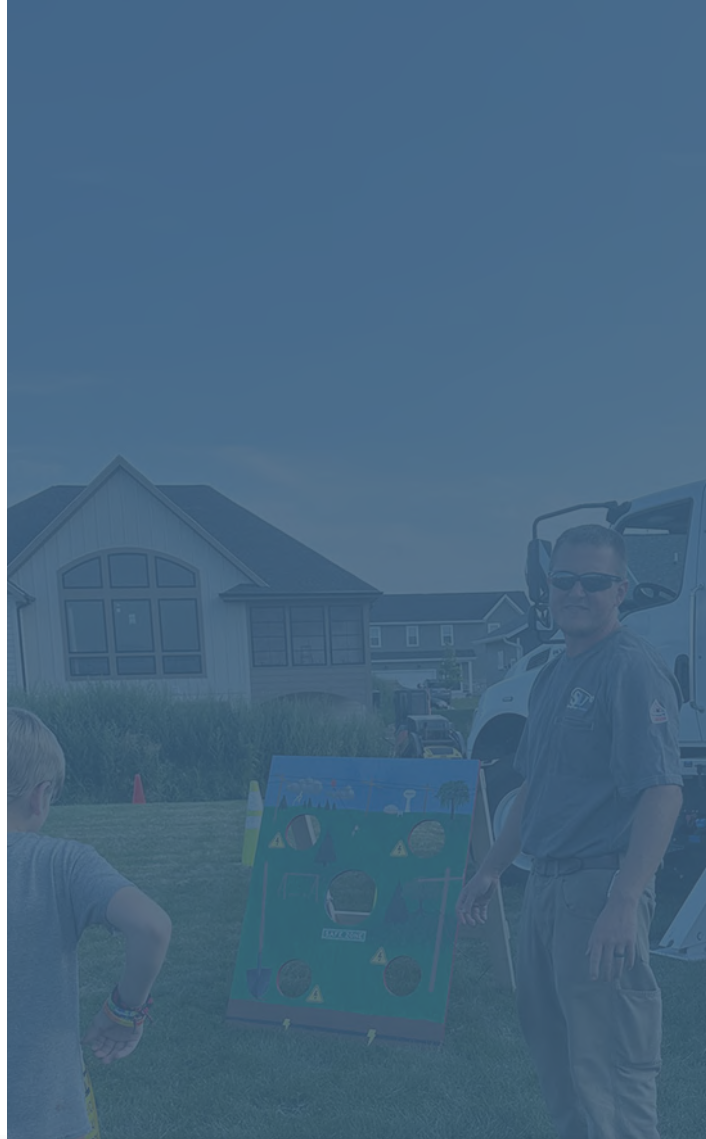
Stoughton Utilities staff participates in and sponsors various local events to support our community. In 2025, these events included:

- Syttende Mai Festival and Parade
- National Night Out
- Movies in the Park
- Lineworker Appreciation Coloring Contest
- Public Power Week
- Coffee Break Festival
- Juneteenth

Holiday Donation Drive

One of our most popular programs, the Holiday Light Exchange and Donation Drive continued in 2025. During a special one-time event, customers helped local food pantries by donating non-perishable food items in exchange for a string of LED holiday lights and a gift!

This year, we distributed over **119 strings** of energy efficient holiday lights, and thanks to the generosity of the Stoughton Community, over **1,300 pounds** of food was donated to the City of Stoughton Food Pantry!



Donations

One of the greatest benefits of having a locally owned municipal utility is our commitment to giving back to the community through donations, scholarships, and programs to promote energy efficiency. Many of these donations are made possible through our joint ownership of our wholesale power provider, WPPI Energy.

Stoughton is home to many non-profit organizations that serve our community. In 2025, Stoughton Utilities donated \$1,363.68 to the City of Stoughton Food Pantry in addition to the donations below.

RoundUP

Stoughton Utilities began its RoundUP program in 2006 as a way to further assist local non-profit organizations in our community. RoundUP is a voluntary program that “rounds up” customers’ utility bills to the next whole dollar. All proceeds are distributed to local non-profit community organizations. Recipients are chosen by the Stoughton Utilities Committee twice a year. Recipients in 2025 were:

- \$667- Dane County Humane Society
- \$667 - Pumpkin Patch Preschool
- \$667 - Society of St. Vincent de Paul - St. Ann Conference
- \$1,750 - Imagine Academy
- \$1,500 - Stoughton United Methodist Food Pantry

Please contact our office or log in to *My Account* at stoughtonutilities.com to enroll!

Education

Stoughton Utilities recognizes that investing in our youth is an investment in our future. Each year, SU provides a graduating Stoughton student with a \$2,000 scholarship. The 2025 recipient of the Public Power Scholarship was Hayden Abing, who is attending Southwest Wisconsin Technical College to study electric power distribution.

We also sponsor an annual production by the National Theater for Children. This program for elementary school students provides valuable knowledge about energy efficiency and safety in a fun and engaging format.



Sustainability

Solar in Stoughton

At the end of 2025, there were a total of **207 customer-owned solar photovoltaic systems** connected to the Stoughton Utilities electric system. 30 of these were installed in 2025 and more are added each year.

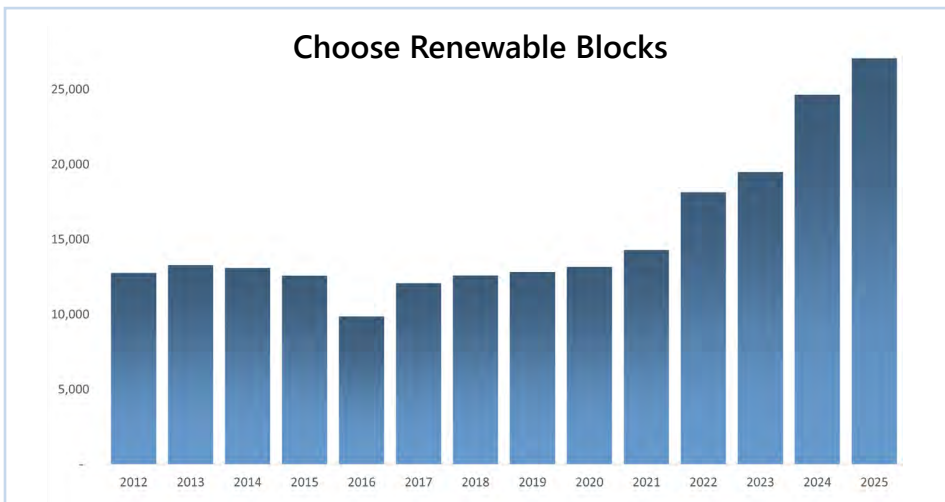
Incentives

Stoughton Utilities offers customers a \$25 bill credit incentive when they purchase ENERGY STAR certified appliances and smart thermostats, or when they complete a home energy assessment with a Focus on Energy Trade Ally. Since 2017, the Stoughton community has received **503 ENERGY STAR appliance** incentives and **383 smart thermostat** incentives. In 2021, Stoughton Utilities began offering incentives to customers that install a new Electric Vehicle charger, helping customers to install 16 new electric vehicle chargers so far.

Choose Renewable

Choose Renewable allows customers to sign up to increase their monthly bill by a few dollars, ensuring their home or business is powered by additional renewable energy such as solar, wind and biogas. A typical household can run on clean energy with the purchase of just two or three blocks. Each 300 kWh block costs just \$2 per month, making Choose Renewable an affordable way to go green!

In 2025, Stoughton customers purchased 27,073 blocks of renewable energy - equal to **8.12 gigawatt hours** of electricity - from renewable sources instead of non-renewables. That is equivalent to removing the greenhouse gas emissions from 1,273 gasoline-powered vehicles driven for one year!



Wastewater

The wastewater treatment plant continued to process over 1 million gallons of wastewater daily. In 2025, the wastewater plant treated over **392 million gallons of wastewater**.

Wastewater operators spend a great deal of time each year maintaining the wastewater treatment plant as well as the sanitary sewer collection system throughout the city.

All aspects of the wastewater treatment process are closely monitored and regulated by the Wisconsin Department of Natural Resources (DNR). Wastewater operators regularly test samples of the wastewater to ensure safety and compliance with all applicable laws and permit limits.

The Wastewater Treatment Plant also reports daily weather observations such as temperature, precipitation, and snowfall measurements to the National Weather Service.



Water

Stoughton Utilities pumped over **476 million gallons of water into the distribution system** in 2025. Every year, water operators open up over 700 hydrants in the city to flush out sediment and mineral deposits that settle at the bottom of our 77 miles of water mains. In addition, the Water Division exercises all 2,148 distribution valves in the city on a rotating 5 year schedule, and regularly tests our drinking water to ensure safety.

Water operators also responded to and repaired several water main breaks, which are primarily caused by damage during construction, older materials that weaken and deteriorate over time, and stress on the pipes from fluctuations in temperature.

Electric

In order to maintain the reliability of our electric distribution system, the Electric System Division performs routine tree trimming throughout the year to prevent interference with the power supply from tree branches and limbs. Lineworkers also maintain and repair the distribution system, respond to customer requests for new service and service upgrades, and respond to power outages.

Stoughton Utilities was recognized in 2025 with a "Certificate of Excellence" in reliability by the American Public Power Association. This certificate is awarded to utilities that have provided **exceptionally reliable electric service** to their communities. Our record of reliability can be credited to regular system maintenance and our lineworkers' dedication to getting the lights back on as quickly as possible when an outage occurs.

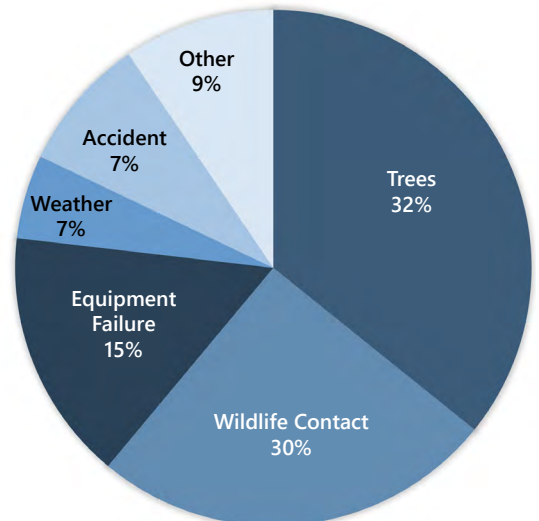


Power Outages

Despite our best efforts at prevention, power outages occasionally occur in Stoughton. When they do, our lineworkers respond quickly, 24-hours a day, to get the power back on to homes and businesses as soon as safely possible.

The most common cause of electric outages in Stoughton in 2025 was trees, with wildlife contact following closely behind.

Even with these often unpreventable outages, Stoughton Utilities customers enjoyed average availability of electric service over 99.99% of the time!



Finance

Stoughton Utilities' Finance Division processes the payroll for utility employees, prepares monthly financial reports, and completes daily and monthly cash balancing, consumption reports, work order closing, and balancing of accounts payable and receivable.

On top of these typical monthly duties, the Finance team also prepares for and assists with the annual utility audit, reviews rates for services, and completes annual budgeting and capital improvement planning.

In 2025, the Finance Division was also able to secure an upgraded Moody's rating of Aa3, which is essentially a high quality, very low risk credit rating. The upgraded rating is a testament to our financial and operational practices.

Technical Operations

Stoughton Utilities' Technical Operations Division consists of customer service, billing, metering, information technology, customer education, asset management, and distribution system coordination and design.

In 2025 the Technical Operations team:

- Read over 14,500 electric and water meters each month
- Calculated 122,112 utility billing statements totaling \$23.79 million
- Processed 114,276 payments including auto pay, checks, cash, and credit cards
- Facilitated the completion of over 155 customer projects, including new service installations and upgrades.

Our Team

None of the accomplishments made by Stoughton Utilities in 2025 would have been possible without our amazing team. 2025 included the following milestone anniversaries:

Andy R - 10 Years

Brian H - 25 Years

Phil Z - 10 Years

We also welcomed new staff to our SU team in 2025, including:

Adam S, Utilities Director

Jake O, Youth Apprentice Lineworker

Jessica B, Asset & Facilities Coordinator

Tiffany P, Administrative Assistant

